

Payment Policy

It is our practice policy to give you the full information about the cost of your dental work before any treatment is undertaken. Written estimates will be provided for all patients that need dental treatment. Our practice policy is that patients are asked for payment in advance of treatment. You may pay for your dental care by cheque, cash, or credit/debit card.

Opening Hours

Monday - Thursday 09.00 - 12.45 then 14.00 -17.45

Friday 09.00 - 12.45 then 14.00-17.00

We are closed all weekends and bank holidays

Emergency Care

Should you have a dental emergency outside the normal practice hours, please telephone 111 which will put you in contact with the local emergency clinic operated by the NHS. During practice hours, we endeavour to see any patient who has a dental emergency. It is important to contact us as early as possible so we can offer you the next available emergency appointment.

Dental Surgeons

Mr Antony Borthwick (40140) BDS Dunelm, BA (Hons)
Mr Timothy Jukes (66960) BDS Newcastle
Mr Christopher Beavan (80571) BDS Newcastle, Certificate in Restorative Dentistry, Diploma in Conscious Sedation, PG Certificate in Implant Dentistry

Dental Hygienist

Mrs Denise Hedley (5848) EDH, Certificate in Radiography

Practice Manager

Mrs Nichola Taberham (126873) Level 4 Certificate in Dental Practice Management, Level 5 Diploma in Management and Leadership, RDN, Certificate in Oral Health Education, Certificate in Radiography, Certificate in Conscious Sedation

Dental Nurses

Miss Sara Krakowski (126965) RDN
Mrs Lisa Quilt (126966) RDN, Certificate in Radiography
Mrs Natalie Gilson (253396) RDN, Certificate in Radiography, Level 3 Diploma in Management, Level 2 Certificate in Team Leading
Miss Caitlin Hall (291712) RDN, Certificate in Radiography
Miss Bobbie Thackray (298274) RDN
Mrs Kirsty McDonald (298115) RDN, Certificate in Radiography
Miss Jessica Taylor – Trainee Dental Nurse

How to find us

The practice is situated at the top of Westgate Road, next to the former General Hospital site (now Campus for Ageing and Vitality). The bowling alley opposite is a useful landmark to look out for.



Westgate Dental Practice

wdentalpractice.co.uk

tel: 0191-273 3554

7 Grangerville North
Newcastle Upon Tyne
NE4 6UJ



The Practice

A dental practice was established in this building in the early 1920's. Antony Borthwick has worked here since he qualified and took over as principal in 1985. Tim Jukes joined the practice in 1993 and Chris Beavan has been at the practice since 2003.

We aim to promote a complete preventative approach to dentistry and offer the services of our full-time hygienist, Denise Hedley.

We recommend that you have regular check-ups with your dentist. If dental problems are treated at an early stage, this will benefit your dental health and is likely to reduce the cost of your treatment.



All of the staff at Westgate Dental Practice aim to provide you with an excellent level of clinical care together with a personal and efficient service.



Types of Treatment

We currently offer our patients the following types of treatment:

- Practice Plan - a care scheme, which covers the cost of routine treatment (check-ups, fillings, and gum treatment).
- Private treatment
- The NHS provides the minimum treatment that is necessary to maintain a reasonable state of oral health.



Prevention

Prevention of dental disease should start at an early age, even as first teeth are developing. Children are always welcome, however young they are. Prevention of dental disease at an early age is always preferable to the possibility of extensive treatment later.

We stock a wide range of oral hygiene products (toothbrushes: manual and electric, floss, interdental brushes, etc.) which you may purchase at reception.

Cosmetic Treatment

Are you concerned about any aspect of your dental appearance? Please talk it over with us, we will be happy to give you advice and a guide to the possibility of any necessary treatment.

Tooth Whitening

We currently offer an at-home system where you are supplied with the whitening agent and custom-made trays and your teeth are whitened over a period of about two weeks.

Your Appointment

We will ask you to fill out a medical history form and list any medications you may be taking.

If you are unable to keep your appointment, please give the practice at least 24 hours' notice. If less than 48 hours' notice is given, a charge may be made for a missed private appointment.

Under the NHS, patients cannot be charged for missing an appointment, but if a patient cancels an appointment at short notice or Fails to Attend (FTA) on more than three occasions, the patient will be refused further care at our practice.

Dental Care

We do our best to ensure that your dental care meets your individual needs and will discuss the proposed treatment and treatment options with you, giving you time to ask questions and consider the alternatives. We offer a full range of preventative and cosmetic dentistry. Prevention is our main target and many of our patients have regular appointments with our practice hygienist.

Patients with Disabilities

We can make arrangements to provide home visits (domiciliary visits) for a limited range of treatment for those who are unable to come into the surgery.

Patients who use a wheelchair or are unable to manage the stairs can be seen by prior arrangement in the ground floor surgery. Please be aware there is no lavatory on this level.